



Managed Firewall

Maximize investment, minimize risk and reduce operational expense

Managed Firewall provides administration, monitoring and maintenance of firewall infrastructure, freeing clients from the burden of policy management, upgrades and patch deployment.



Features

- ✓ 24x7x365 Monitoring & Alerting
- ✓ 24x7x365 Move/Add/Change
- ✓ Configuration Management
- ✓ Patch/Upgrade Management
- ✓ Customized Reporting
- ✓ Threat Monitoring & Reporting
- ✓ Cyber Security Specialist
- ✓ Renewal Management

Key Feature

Unlimited Patch Management

Many MSPs limit when and how many patch upgrades can be made. Not us. We deploy patches as soon as they're needed, based on security, thereby reducing the window of risk.

24x7x365 Monitoring & Alerting

Continuous monitoring of devices for applicable indicators (up/down, packet loss, threat, etc.) If an event is detected, automated alerts go to NOC for investigation and notification.

24x7x365 MAC (Move/Add/Change)

Make all configuration changes to the managed device. As business needs evolve, adjust configuration of network devices to align with business requirements. Unlimited MAC included for managed devices.

Configuration Management

All MACs are tracked through the change management process for complete audit trails. In addition, all configurations are backed up and stored in order to support disaster recovery scenarios.

Unlimited Patch/Upgrade Management

Firewalls will be upgraded as required based on patch fix requirements, security vulnerability patches, and general OS upgrades. Generally, there is at least one upgrade every quarter.

Customized Reporting

Impelix will work with the client to understand their reporting needs and generate a reporting schedule and a report set to align with those requirements.

Threat Monitoring & Reporting

Impelix will work with the client to understand their threat reporting needs and generate a reporting schedule and a report set to align with those requirements. In addition, a Playbook will be built in case automated action is to be taken based on individual threat criteria.

Cyber Security Specialist

Includes access to a Cyber Security Specialist who can help advise and make industry best practice recommendations.

Renewal Management

Tracking and renewing subscriptions and licenses is a repetitive, time-consuming task. Impelix takes over this process and manages it, proactively address upcoming renewals for the managed devices.